OER and MOOCs in User Education and In-service Training - The Right Recipe for Library Innovation

Hacettepe University ANKARA - TURKEY

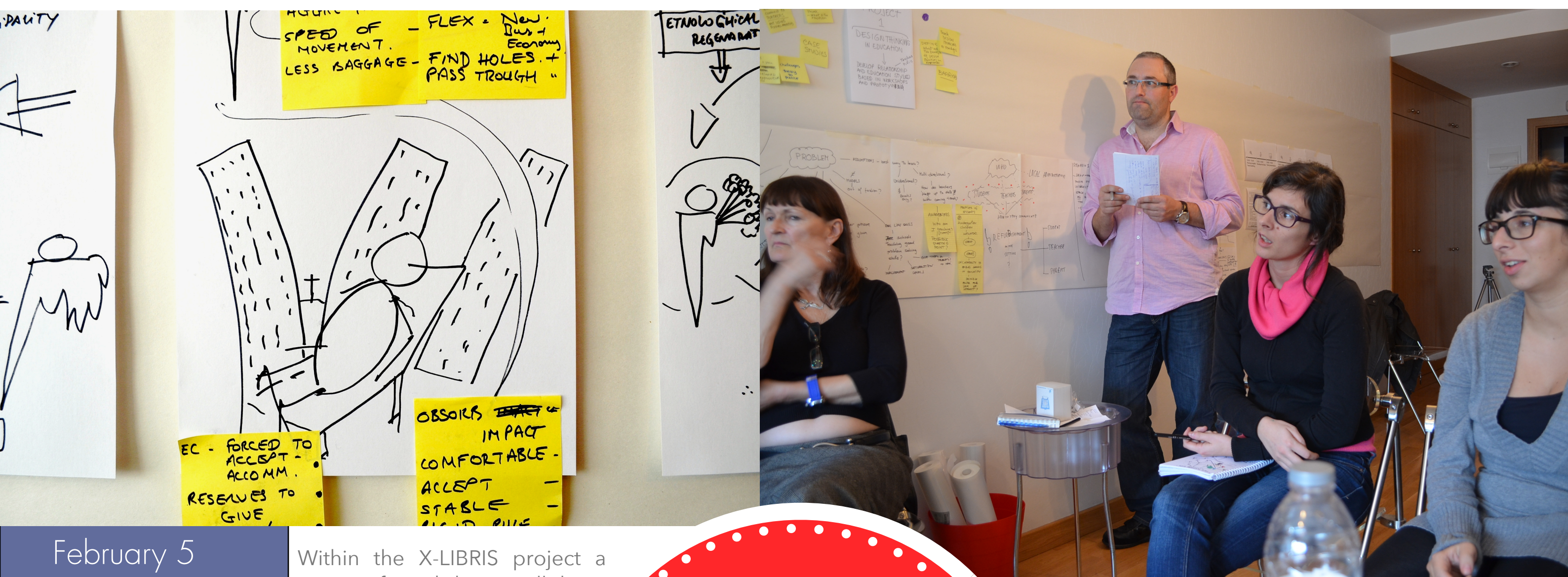February 5-6, 2015
09:30 -18:00

XLIBRIS WORKSHOP Program

http://xlibrisproject.org

http://facebook.com/xlibris

TÜRKİYE ULUSAL AJANSI
TURKISH NATIONAL AGENCY

Erasmus+

X-LIBRIS

February 5

What would be the role of librarians in the next decade ?

How social media is impacting librarians' work connected to users?

How to involve users in co-designing the library services ?

Within the X-LIBRIS project a series of workshops will be organized. One of the main goals of these workshops is to find out what librarians (both current and future) need to learn and which skills they need to develop to be able to create OERs and MOOCs for their users.

Second goal is to find out about how they like to learn as being the subject of in-service training programs.

10
QUESTIONS

5 Librarians

5 Students

Third goal is to provide librarians with first hand experience on how to explore users' needs by the use of innovative methodologies such Lego® Serious Play®, Hero's Journey, Gamification, Business Model YOU® , Storytelling, Crowdfunding and Design Thinking to be able to realize user-centered design.

Last goal is to explore how to use smart ICT in designing both user education services and in-service training. Key ingredients of the X-LIBRIS recipe are user-centered service design, use of smart ICT and innovation.

5 SMART ICT SERVICES

Unlocking new service design

February 6

What would be in-service training needs for librarians?

Definition by participants of the 5 new web 2.0 oriented user services (with special focus on educational services)

5 new approach to the user education and in-service training

The journey map of the library and students/users

The library services stakeholder map

The affinity map with touch points based on Good and Bad experiences of the services

XLIBRIS
SOFT
SKILLS

2 days intensive workshop

NEW library SERVICES
SMART ICT
SERVICE co-creation with USERS
Libraries WITHOUT WALLS
OERs and MOOCs
In-service TRAINING
User EDUCATION