



Xlibris
Evaluation Summary
3rd Transnational Meeting
08.-12.06.2015; Kabelsketal/ Leipzig, Germany

The 3rd meeting has been evaluated directly after the meeting with short statements by the partners, which were recorded as videos. In addition the partners were asked to answer some questions in written form sometime after the meeting after they had time to reflect about the meeting and think about the different aspects and methods used during the workshop. This document is a summary of the comments by the partners.

1. What were your expectations on the workshop in Germany?

The partners expected to learn about libraries, their organization of activities, which innovations are projected, at present what are their clients' needs and to learn new methods. They expected to meet different stakeholders to be able to find out about their needs and understand what problems they have and try to get some practical ideas that can be transformed into solutions for the library. Another important thing was to see how the workshop in Germany capitalized on the workshop in Lithuania. One partner wanted to understand how a local workshop should be organized.

2. Did the workshop meet your expectations?

Partly the partners wrote that the workshop met their expectation. Other partners said it would have been beneficial to work with different user profiles and to visit the library in Kabelsketal in order to understand the problems and the needs of the users. However, the participants provided good feedback. The partners found it very useful to visit other libraries in Leipzig and to compare them to the circumstances in their country.

3. Were the methods and tools used during the workshop efficient from your point of view?

Once again, the partners observed that the empathy map method was not clear to all participants and that some activities were a little distracted from each other. Although a limited number of methods and tools had been used, the participants in the workshop worked hard to find innovative solutions for the library.

4. What did you learn during the workshop?

The partners got again aware of the differences between different types of libraries. Therefore, before the workshop the trainers should know the content of participants, the aim of the workshop should be presented clearly and each participant should know why he/she implements a specific task/ activity.



Also service design needs to be library specific and new service does not mean new in the general sense. It is enough if it is new for this specific library. It is also possible to develop some services (not in the framework of traditional library services) which are good and useful for the local user profile. One partner mentioned, that bigger libraries with more users might have much more opportunities to apply the different methods.

5. What would you like to change for the next workshop?

Since every partner organization/ library with its users is different, the partner are aware that based on the profile of the participants the methods and tools used during the workshops have to be adapted. Therefore not all methodologies and tools have to be used together.

Another point which has been mentioned by a partner was, that it would give the workshop participants more freedom if the project partners are not directly taking part.

In addition, it had been observed, that materials used in the workshop should be translated into the participants language. English materials and oral explanations often make participants confused and they feel unsure what is needed. They lose a lot of time to figure out what is the next task and how to complete it. Also the relation between the different tasks in the workshop should be closer.

6. Did the presentations and discussions on the results of the previous workshops and the dissemination help you to define your local activities?

The partners agree that the previous workshops, presentations, discussions and shared experience gained during the previous workshops were very useful and informative. The experience from previous workshops helped to make immediate changes. However, the partners realized that every case is a new case. Although there are some similarities, somehow they are all unique.

7. Do you feel confident about the next steps in the project?

The majority of partners feels confident about the next steps within the project and they are looking forward to the next workshop in Bulgaria. There again there will be an entirely different stakeholder map of people participating in the workshops, which will help to put together clear guidelines on how to use the Xlibris methodology in different settings.