



## Xlibris

### Evaluation Summary

#### Final Evaluation (including Management and Partnership)

At the end of the project, the partners were asked to complete a final evaluation for the Xlibris project in form of an online questionnaire. The questionnaire covered the aspects management, communication and partnership as well as the outputs and the multiplier event. This document summarizes the answers and data collected to give an overview.

#### 1. What were your expectations regarding the Xlibris project at the beginning?

The partners answered, that they expected to experience service co-design based on smart ICT with users, learning about (and developing) new methodologies for this purpose, and learning from partners since they come from many different organizations. They also wanted to learn more about new teaching methods in adult education taking into account strategies to encourage adults to develop their smart ICT competences and applying these in their professional activities.

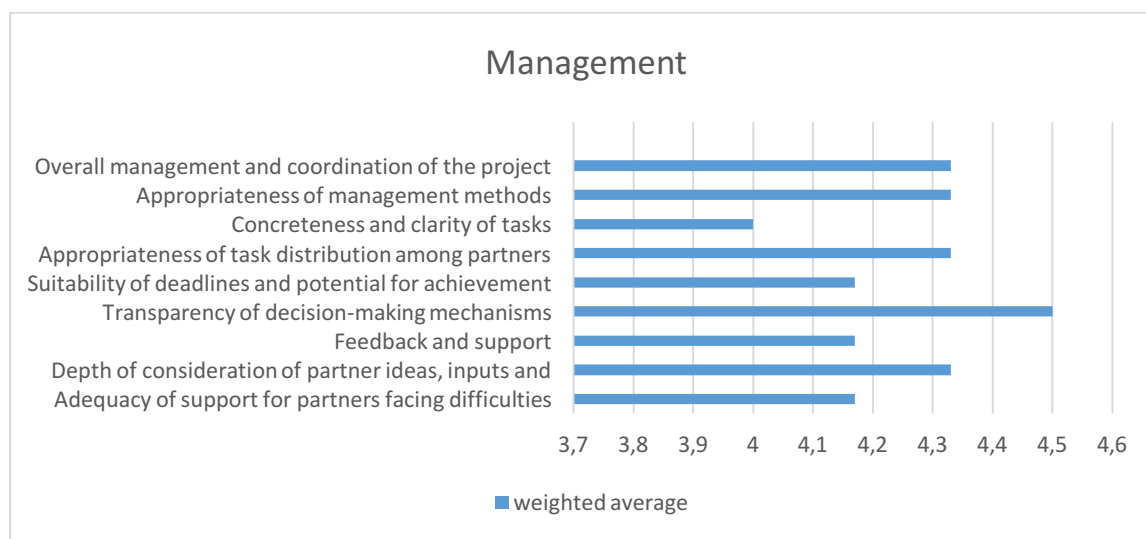
#### 2. To what extent were your expectations for the project met?

The vast majority of partners stated that their expectations were met to a very high or high extent. And although there had been some difficulties during the process, Xlibris is seen as an effective approach to encourage adults to develop their competences and skills and to organize innovative workshops.

#### 3. Please indicate your overall satisfaction with the following management aspects:

In general the partners were very satisfied with the management and coordination of the project activities, which were commented as very professional. This is reflected in the diagram and the table with data below. All aspects mentioned in the questionnaire rated between 4,00 and 4,50 on average, whereas 4 stand for very satisfied and 5 would be completely satisfied. Especially the transparency of the decision-making mechanism was rated very high with an weighted average of 4,5. The lowest average was given for the aspect 'concreteness and clarity of tasks', which scored 4,0, which still proves that the partners have been very satisfied with the overall management.

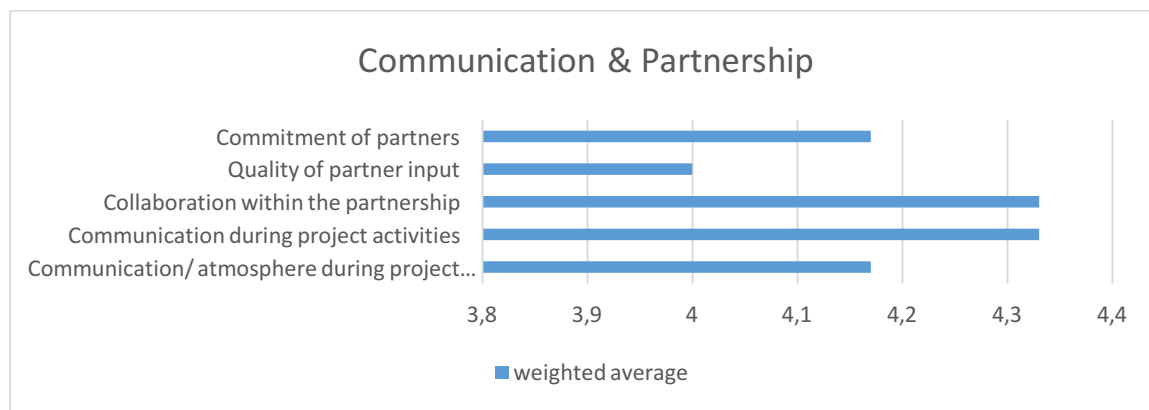
An additional comment has been, that management requires solid support from partners and although main responsibility belongs to the coordinator it should be seen as a joint collaborative aspect of the project.



	1 not satisfied	2 less satisfied	3 somewhat satisfied	4 very satisfied	5 completely satisfied	weighted average
<b>Overall management and coordination of the project</b>	0,00%	0,00%	0,00%	66,67%	33,33%	4,33
<b>Appropriateness of management methods</b>	0,00%	0,00%	0,00%	66,67%	33,33%	4,33
<b>Concreteness and clarity of tasks</b>	0,00%	0,00%	16,67%	66,67%	16,67%	4,00
<b>Appropriateness of task distribution among partners</b>	0,00%	0,00%	0,00%	66,67%	33,33%	4,33
<b>Suitability of deadlines and potential for achievement</b>	0,00%	0,00%	0,00%	83,33%	16,67%	4,17
<b>Transparency of decision-making mechanisms</b>	0,00%	0,00%	0,00%	50,00%	50,00%	4,50
<b>Feedback and support</b>	0,00%	0,00%	0,00%	83,33%	16,67%	4,17
<b>Depth of consideration of partner ideas, inputs and</b>	0,00%	0,00%	0,00%	66,67%	33,33%	4,33
<b>Adequacy of support for partners facing difficulties</b>	0,00%	0,00%	0,00%	83,33%	16,67%	4,17

#### 4. Please indicate your satisfaction with the communication and the partnership:

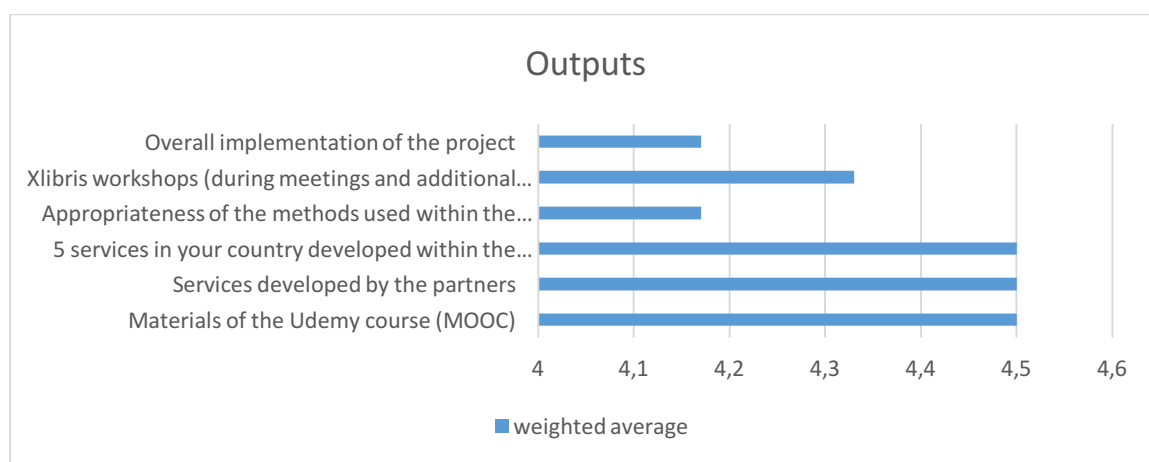
Regarding the communication and the partnership the partners have been very satisfied as well – rating the different aspects between 4,00 and 4,33. But it can be seen, that the weighted averages are a slightly below the rates of satisfaction with the overall management. Within the comments section the sometimes not so easy communication has been justified by the difference of partner institutions and differences in the knowledge and experience on the field. Nevertheless, no partner was ‘not satisfied’ or ‘less satisfied’ with any aspects regarding the communication.



	1 not satisfied	2 less satisfied	3 somewhat satisfied	4 very satisfied	5 completely satisfied	weighted average
<b>Commitment of partners</b>	0,00%	0,00%	0,00%	83,33%	16,67%	4,17
<b>Quality of partner input</b>	0,00%	0,00%	0,00%	100,00%	0,00%	4,00
<b>Collaboration within the partnership</b>	0,00%	0,00%	0,00%	66,67%	33,33%	4,33
<b>Communication during project activities</b>	0,00%	0,00%	0,00%	66,67%	33,33%	4,33
<b>Communication/ atmosphere during project meetings</b>	0,00%	0,00%	33,33%	16,67%	50,00%	4,17

### 5. Please indicate your satisfaction with the project outputs:

Although the overall implementation of the project had been rated at 4,17 in average along with the methods used within the Xlibris project, the partners are very much satisfied with the results in their own country as well as with the individual results in the other countries and the common MOOC. An advice in the comment section by one partner was that it would be good to have more time for the preparation of the method Business Model Canvas in order to be able to apply it in the best way possible during a workshop.

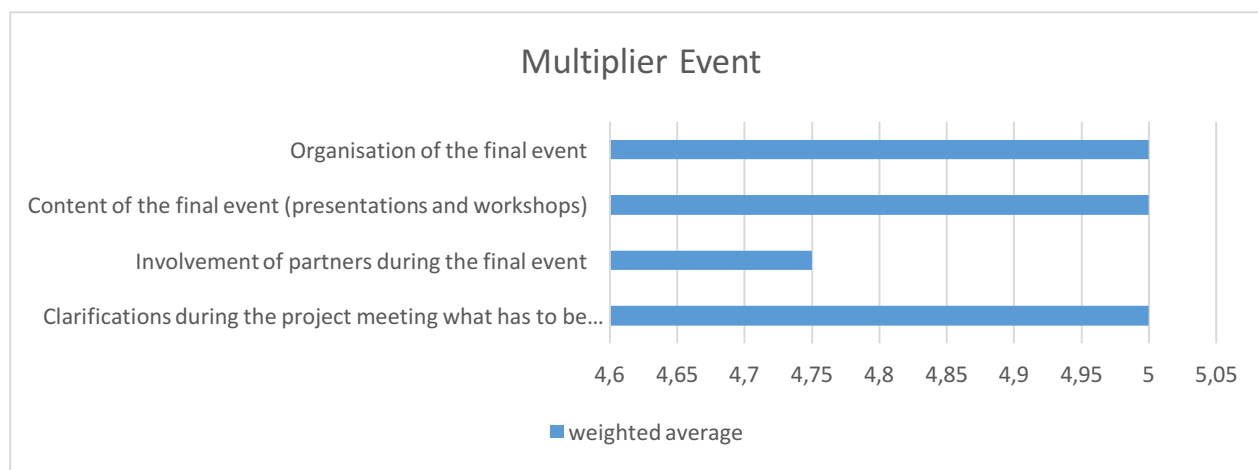




	1 not satisfied	2 less satisfied	3 somewhat satisfied	4 very satisfied	5 completely satisfied	weighted average
Overall implementation of the project	0,00%	0,00%	0,00%	83,33%	16,67%	4,17
Xlibris workshops (during meetings and additional ones)	0,00%	0,00%	0,00%	66,67%	33,33%	4,33
Appropriateness of the methods used within the Xlibris project (Business Model, Lego Serious Play, etc.)	0,00%	0,00%	0,00%	83,33%	16,67%	4,17
5 services in your country developed within the project	0,00%	0,00%	0,00%	50,00%	50,00%	4,50
Services developed by the partners	0,00%	0,00%	0,00%	50,00%	50,00%	4,50
Materials of the Udemey course (MOOC)	0,00%	0,00%	0,00%	50,00%	50,00%	4,50

#### 6. Please indicate your satisfaction with the final event and project meeting in Ankara:

The partners were completely satisfied with the organization and content of the final event in Ankara. Only the involvement of partners during the event scored a little lower with an average of 4,75. In addition during the project meeting all tasks until the end of the project could be clarified.



	1 not satisfied	2 less satisfied	3 somewhat satisfied	4 very satisfied	5 completely satisfied	weighted average
Organisation of the final event	0,00%	0,00%	0,00%	0,00%	100,00%	5,00
Content of the final event (presentations and workshops)	0,00%	0,00%	0,00%	0,00%	100,00%	5,00
Involvement of partners during the final event	0,00%	0,00%	0,00%	25,00%	75,00%	4,75
Clarifications during the project meeting what has to be done to finalise the project	0,00%	0,00%	0,00%	0,00%	100,00%	5,00

**7. Please list the 3 most positive aspects of the Xlibris project:**

The partners mentioned the following aspects:

- New services developed within the project
- Learning new and innovative teaching/learning approaches and methodologies
- Working with users and involving them in the design of library services
- Professional coordination
- Good organization of partner meetings
- Learning from strategic partners and seeing things from different angles
- Collaboration and communication within the partnership

**8. Please list 3 aspects that could have been better:**

Here the partners indicated areas of improvement taking into account future projects:

- Giving each other more detailed feedback on the outputs/ More consistent feedback
- Shared interpretation of project proposal/ More clear definitions of the IOs at the beginning of the project activities
- Deeper studies of some methods before applying them in the workshops to get a better idea for their effectiveness and positive results
- More attractive dissemination for the local workshops of Xlibris
- More suitable deadlines
- Deeper changes at implementation level
- Communication

**9. Is there anything else you would like to share?**

- The Xlibris project developed an approach which helps librarians and library users in co-design of new library services.
- Xlibris taught a lot of useful things such as new teaching methods, participants developed smart IT competences and skills, project partner institution staff developed teaching competences, improved smart IT and management skills
- Deep involvement of partners in proposal writing in every single detail to clarify every single issue before the proposal submitted. It would be very useful if partners come together at that stage to discuss all the questions and details (before the proposal submitted). This is especially important for strategic partnerships because there is a danger that people understand different things from the same definition (explanation).